

**Returns Form**

How to return your items

1

Go to [childrensalon.com](http://childrensalon.com) and sign in to 'My Account' and go to 'My Orders'. Click on the order and select 'Return or Exchange items'.

2

Click on the items you wish to return and select the reason for return.

3

Once you have completed the return, write your reference number below.

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4

Pack this **return form and items** inside the same box. Items must be returned in original, undamaged condition, with all labels, hangers and shoe boxes.

5

Peel off the return label and stick it on the box. Now you can send it back to us.

**NEED HELP?**

[childrensalon.com/help](http://childrensalon.com/help)

[info@childrensalon.com](mailto:info@childrensalon.com)

+44 (0) 1892 779 110

**Important**

You will need to pay postage costs to return the parcel back to us.

We recommend using a tracked service and keeping your receipt.

Please do not send your returns with FedEx or TNT.

We are unable to accept these and your return would be sent back to you.

Items must be returned in original, undamaged condition.

Labels, hangers, designer boxes and shoe boxes must be included.

Send us your return within 21 days of receiving your order.

Returns from outside the UK must be labelled "Returned unwanted GB Merchandise" so you are not charged extra.

**Your return address label (not prepaid)**

<p>RGR CUSTOMS PROCEDURE CODE (CPC) 61 23 F01 CHILDRENSALON LTD, EORI 284 9995 22 000 APPROVAL NUMBER: NIRU/RGR/197/0925 Custom Value 0 GBP RETURNED UNWANTED GB MERCHANDISE (CHILDRENS WEAR)</p>	<p>TO: CHILDRENSALON Returns Department 22 Decimus Park Kingstanding Way Tunbridge Wells Kent TN2 3GP United Kingdom</p>	<p>From:          </p>
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